## Health, Safety, Environment and Quality

It is our core belief that health, safety, environmental protection, product and process quality and commercial efficiency are of great importance in achieving our business objectives.

## **HEALTH AND SAFETY**

We are committed to fulfill the legal requirements and to eliminate Health and Safety risks for our employees at work and make continual progress towards the goal of no harm to health from products and operations to our employees. We improve the quality of the health benefits provided for employees at work. We handle dangerous substances in a fully responsible manner to maintain the trust of society and the authorities. Safety management and the continuous development of our safety culture are cornerstones of our responsibility. We involve employees in assessing the workplace risk and the development of Health and Safety policies. We strive to prevent accidents and incidents in day to-day work and on work-related travel. According to our mantra "Nothing we do is worth getting hurt for" we strive for a reduction of hazards targeting a Recordable Incident Rate (RIR) – the total number of recordable incidents per 100 full-time employees – of zero

## **ENVIRONMENT**

We constantly work to lessen the environmental impact of our activities, products, and services, and to develop innovative solutions that support our customers in improving their resource efficiency and reducing emissions. Resource-efficient processes in our operations help to protect the environment and at the same time cut the costs associated with materials, energy, emissions, and disposal management.

## QUALITY

We believe that the reliable quality of our products and services is a differentiator in the market and consequently an essential success factor for our business. We strive to innovate and provide our customers high quality, sustainable and durable polyurethane-based solutions. Our employees have been chosen for their professional skills and personal qualities and receive regular training for their continuous professional development. We procure high quality raw materials and process them into high tech materials with proper quality control. We strive to improve the quality of our activities and offerings to the satisfaction of our customers and stakeholders and hence to our benefit. For the operational implementation of these commitments, we have defined rules and regulations that comply with legal and ISO 9001:2015 standard.

We are committed to continually improve our Quality processes through, for example, results of analysis and evaluation, open dialogue with stakeholders and the outputs from management reviews.

To this end, our objectives regarding Health, Safety, Environment and Quality are expressed as specific and measurable targets. The achievement of these targets is supported with appropriate resources and information and the same diligence as economic goals.

Approved

Martin Kruczinna, CEO

